

SMS ENVIRONMENTAL **OUR SERVICES**

A full suite of services to help you assess, manage and maintain
water quality standards within the built environment.

Clear thinking made visible

www.sms-environmental.co.uk



About SMS Environmental

SMS Environmental, established in 2001 with over twenty years of experience, have now grown to become one of the UK's largest providers of full water and air hygiene treatment services.

Operating a full national response via 4 regional offices in UK, we now employ over 175 multi disciplined employees inc. authorising & chartered engineers, micro biologists & chemists, NEBOSH & IOSH consultants

So much more than just a water hygiene company, we are humans with unrivalled expertise, powerful technology and incredible leadership within the industry. Committed to reduce our clients' risk, support their understanding and give reassurance on the basis of clear thinking, visibility of our actions, expertise, and innovation.

OUR SERVICES

SMS Environmental offers an extensive range of services to help you assess, manage and maintain water & air quality standards within your environment. All of these can be tailored to meet your specific needs.



SMS ADVISE

Our team of consultants offer impartial and competent Legionella risk assessments, audits, surveys, consultancy & additional advice and certified training programmes.



SMS PREVENT

We can provide every aspect of control scheme management & PPM. Ensuring your environment runs smoothly so you can focus on other areas of your business.



SMS REACT

We respond to the breakdown of critical operational services 24/7. Our transparent reporting methods ensure you keep informed of our progress and performance.

SERVICES INCLUDE:

- Legionella Risk Assessments
- Water Safety Consultancy
- Certified Training
- Water Hygiene Monitoring
- Reactive/Remedial Maintenance
- Water Treatment
- Spa & Swimming Pool Maintenance
- Cooling Tower Maintenance
- Steam Boiler Servicing
- Active Air Purification
- HVAC & Air Hygiene
- Holistic Building Decontamination

Featured Services

SMS offers a wide range of water hygiene and HVAC related services to help clients maintain compliance. Commonly requested services include:



LEGIONELLA RISK ASSESSMENTS

All organisations in control of premises have an absolute legal duty to undertake a legionella risk assessment. You can be confident in SMS' being one of only a handful of organisations that are UKAS Accredited for the competency of our assessments; Producing reports in accordance with British Standards (BS8580-1 & 2).



WATER HYGIENE CONTROL

As an expert in water hygiene control, SMS has the competence to deal with all matters relating to the hygiene of plant and equipment to control the spread of Legionella and other waterborne pathogens. We are full members of the Legionella Control Association and are a WaterSafe approved organisation.



CITY & GUILDS ASSURED TRAINING

City & Guilds assured, recognises excellence in training programme delivery. It ensures that you can have the confidence and reassurance that our training meet best practice standards and provides additional credibility in the credentials you gain when taking each course.

HVAC & AIR HYGIENE SERVICES

Our expert teams are on hand to provide planned preventative maintenance, reactive service, validation, design and installation works for all of the air conditioning, refrigeration and process cooling plant and systems. Ensuring efficiency and safe operation, as well as providing clean air, fundamental for the health of building occupants.





24/7 National Response

Full national response, including geographical 'outliers', available via 4 regional offices in UK South (HQ), North and Wales & Scotland.



Multi-Skilled Expertise

Over 175 multi disciplined employees inc. authorising & chartered engineers, micro-biologists & chemists, chartered NEBOSH & IOSH H&S consultants, HVAC & approved Plumbing Engineers.



Sustained Performance

96% Avg. 1st time visit/1st time fix performance across all SMS contracts.

Achieving excellence, delivering confidence

We hold many internationally recognised accreditations & certifications as evidence of our professional competence & expertise.

Our aim in demonstrating best practice, is to build mutual trust and respect and to deliver a service you can be confident in.



LCA CERTIFIED MEMBER

As a certified member of the Legionella Control Association, SMS Environmental demonstrate commitment to deliver high standards of service and we are regularly audited and assessed for compliance with their Code of Conduct.

OTHER ACCREDITATIONS & CERTIFICATIONS



ASSURED



8563



ASSOCIATION OF WATER TECHNOLOGIES

An international organisation representing specialist companies in applied water treatments for industrial and commercial cooling and heating systems. Acting on behalf of the majority of the US Water Treatment Market, SMS Environmental recognises the value in its affiliation with the AWT.



ASSURING COMPETENCY



'UKAS accreditation assists clients in their selection of assessors and leads to greater consistency of legionella risk assessments, with consequent improvements in protection of the public health'

The Health & Safety Executive

SMS became the UK's first water treatment service provider to be accredited by UKAS for competency of our legionella risk assessments.

The crown seal demonstrates your due diligence in selecting us as a service provider and adds the best assurance that we provide legionella risk assessments of the highest quality.



8563

CHOOSING A RISK ASSESSMENT PROVIDER

WITH UKAS



Can reduce insurance premiums and lowers your risk rating.



Ensures advice is impartial and independent of works.



Protects your due diligence & ensures competency has been evaluated by government body.

WITHOUT UKAS



1/3 of HSE enforcements a result of poor, or failings of, the risk assessment.



Can be conflict of interest if advice is from a service provider who also completes work.



Unable to supply definitive proof of competency if asked.

Risk Management Reporting

At SMS Environmental we understand that our advice should ensure you improve statutory compliance yet keeping on top of all necessary information can be difficult. The Opuz web portal provides the solution and is complementary to any of the services we deliver.

Information isn't just captured it's made meaningful, giving users a full understanding of works carried out on across a portfolio of properties and provides reports at every level down to a single building, asset or task.

It acts as an electronic logbook and live risk assessment for your premises with customisable dashboards and reporting.



"Thanks to the additional visibility Opuz provides, I feel more assured that we are fully compliant, therefore I can sleep well at night."

Legionella Duty Holder - A South of England University



◆ Real-time Risk Assessment

Risk assessments raised within the Opuz system can provide the benefits of real-time hazard notifications, email alerts, and information at the click of a button. Providing the peace of mind that you have the information you require the instant you need it.



◆ Planned Preventative Maintenance

PPM Tasks can be scheduled using the recommendations of the initial risk assessment and inline with statutory guidance. The collected data is recorded and available for analysis from the moment it is sent by the on-site engineer.



◆ Performance Reporting (KPI)

You need to know if the task required was carried out and if so when and by who. With Opuz's clear reporting structure you can review the performance of SMS and if any task isn't completed in time it will be flagged immediately for your review.

Our CLEAR Values

Clarity **L**eadership. **E**xpertise. **A**ccountability. **R**eassurance.

Customers rarely complain about poor service. They just take their business and never come back!

At SMS Environmental we've built long-term partnerships by understanding that everything we do contributes to our customers impression of us.

We have put systems in place to allow us to be accountable and visible to the actions we take as a company. Being accessible by all lets us take responsibility for the work that we create and be proud of the role that we have in the company.

We build the **Reassurance** of our clients upon 4 **CLEAR Values**, capitalising on our strengths and maintaining the focus of employees on what has always made and will continue to make SMS Environmental unique in our sector/ marketplace.

Find out more: [sms-environmental.co.uk/about-us/our-values/](https://www.sms-environmental.co.uk/about-us/our-values/)



0800 138 21 21

Call now for FREE no obligation advice

Email | hello@sms-environmental.co.uk

Further info | sms-environmental.co.uk

NOTES





Innovative technical solutions for
buildings and facilities in areas of:

- Legionella control
- Water safety treatment
- Health & safety advice
- Sampling & analysis of potable & waste water
- Ductwork & ventilation system services

Contact Us



0800 138 21 21



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